

UCH Heathrow

Christmas Schedule 2023

Export Airline Deliveries

Export Airline Deliveries refers to cargo received by UCH2 for delivery to LHR Cargo sheds. Please refer to the ETSF & NCTS Schedule for information regarding cutting of Export Documents.

[*See numbered key below diagram]

18/12/2023	19/12/2023	20/12/2023	21/12/2023	22/12/2023	23/12/2023	24/12/2023
Standard Service	Standard Service	Standard Service	Standard Service	[*1] Last Day For Docs & Cargo (incl. Collecting Export Cargo from Customer premises)	[*2] No Export Docs Accepted	[*3] Closed

25/12/2023	26/12/2023	27/12/2023	28/12/2023	29/12/2023	30/12/2023	31/12/2023
Closed	Closed	Normal Service Resumes	Standard Service	[*4] Last Day For Docs & Cargo (incl. Collecting Export Cargo from Customer premises)	No Export Docs Accepted	Closed


01/01/2024	02/01/2024
Closed	Normal Service Resumes

- 1) *All Export Documents & Cargo for flights 23/12 up to & including 26/12 must be with UCH2 by close of business to enable our Export team to process, label, screen & stage cargo for delivery in line with flight cut-off times and avoid bottlenecks toward Christmas & Boxing Day.

Please note this will be the last day before Christmas (25/12) that we will collect Export cargo from Customer premises.

- 2) *In line with point 1, No Export documents will be accepted by UCH2 on 23/12 for any flights up to & including 26/12, as our cut off to receive documents for processing during this period is 22/12.

Documents for flights booked for 26/12 or 27/12 will be accepted only with written confirmation from the airline shed that cargo will be accepted on 24/12.

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- 3) *UCH2 will be closed from 24/12 up to and including 26/12. Any customers wishing to make a prior / special arrangement for these dates must do so in advance with UCH2@uchlogistics.co.uk & agree the same with UCH2 Senior Management.

Normal service resumes 27/12.

- 4) *All Export Documents & Cargo for flights 30/12 up to & including 02/01 must be with UCH2 by close of business to enable our Export team to process, label, screen & stage cargo for delivery in line with flight cut-off times and avoid bottlenecks over the New Year period.

Please note this will be the last day before the New Year (01/01) that we will collect Export cargo from Customer premises.

These measures are being implemented due to the current performance of the airline receiving sheds. Processing/waiting times are extremely long and inconsistent; as a result, we are unable to forecast or control the level of resource required to deal with the above and are forced to implement measures to manage the situation accordingly.

For any enquiries relating to the above, please contact sales@uchlogistics.co.uk



UCH Logistics Limited

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Standard Trading conditions copies available on request. All goods carried subject to RHA Conditions of Carriage 2009

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